

Montana Bowling Proprietors Association 2023 Annual Meeting

SLEEPING GIANT LANES
Highway 12 East, Helena, MT
JULY 20, 2023

NON-MEMBERS WELCOME

REGISTRATION FEES:

BPAA member proprietors: FREE

BPAA member attendees: \$20 per person

Non-BPAA member attendees: \$40 per person

Agenda

Thursday, July 20: 9:30 AM - meeting starts
Lunch served @ 11:30 am

Items on meeting agenda:


- Distribution of financial & management reports
- **9:30 am - Bob Pacanovsky, keynote speaker, "The Black Tie Experience"**
- **2 seminar presentations (90 min. each):**
Seminar #1 - *Customer Service*
101...is not always 101 today!
- **Seminar #2 - *Creating the Big Four Customer Experience***
- Chris Funk from Classic Products attending
- Phillip Martin with WBPI summary attending
- Lifetime Membership Club
- Election: 2 Board Members
- Summary of Montana USBC spring meeting 2023 including state tournament updates of importance
- Establish 2024 MBPA Annual Meeting date & location

For those desiring to come early or stay late, a block of rooms has been established at Delta Hotels Helena Colonial for July 19 & 20:

Reservations must be made by July 6th to ensure the special rate.

DELTA HOTELS HELENA COLONIAL
Room block reservations accepted until July 6, 2023
All rooms Dbl Queen or Standard King
1 or 2 persons: \$179.00 + tax

Block reservations accepted for July 19-20
Call: 406-443-2100 or 866-211-4604 or on link: **Book your group rate for MBPA Bowling** on website, www.Bowlmontana.com on the Events tab.
Mention: MBPA Bowling for special rate

 **click**
NOTICE
Room Block
Deadline
above

NOTICE: Seating is **LIMITED**, so PLEASE return your registration form with payment as soon as possible, but absolutely no later than July 1.

Clip and mail this portion of registration to address below

Name	Bowling Center	Registration fee paid

Mail registration form to: Tom Brendgord
1299 Wicks Lane
Billings, MT 59105

Make checks payable to: MBPA